



# Pharmacy Benefits Open Enrollment Info

Our mission is to reduce the cost and complexity of prescription drugs with radical transparency.



# What is a PBM and how do I get my medications?

Pharmacy Benefit Managers (PBM) coordinate the interaction between your employer, physician and pharmacy.

## How does the PBM help my pharmacy experience?

- Making sure you're charged the correct copay at the pharmacy.
- Setting up your medications to be covered according to your plan design.
- Managing clinical requirements related to your prescriptions.

## How do I get coverage?

You're automatically covered when you enroll in your health plan.



# Will my pharmacy experience change?

For most plan members, there will be little to no change.  
Go to your usual pharmacy and get your medications.



## Member ID Card

Remember to present your new card at the pharmacy.



## Medication Coverage

You can find your formulary and benefits resources in our [Member Portal](#).



## Member Support

Our dedicated Member Support team is available:

Monday - Friday 8am-9pm ET and Saturdays 11am-4pm ET.



# Recommended Resource: Member Portal

Discover easy Rx benefits management in the Member Portal: [smithrx.com/portal](https://smithrx.com/portal)

## Member ID Card

Access your Member ID Card and forms

## Plan Usage Tracker

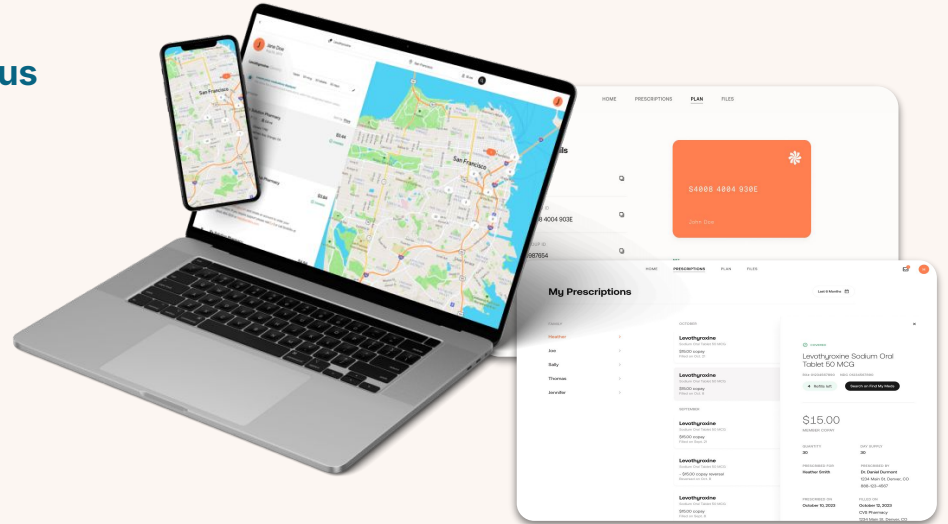
Track total spends against your plan deductible and out-of-pocket limits and the total spend breakdown

## View Claims, PA status

View prescription claims. Get Prior Authorization Status Notifications

## Find My Meds

Search for the lowest cost pharmacy near you with the Find My Meds tool



# Our nationwide pharmacy network

65,000+ retail locations and growing.

Retail Network



Mail Network



Specialty Pharmacy



# Connect 360: Opportunities for more Rx savings

How our cost savings program works  
to get help you achieve \$0 copay

1

If you're taking a qualifying drug, you may hear from SmithRx about additional cost savings programs

2

The SmithRx representative will help you navigate the savings program enrollment

3

Ensure your HR team has your contact information on file so we can reach you and guide you through the easy cost-savings process



# The Assist Program

The savings of discount cards without the hassle.



Discount cards

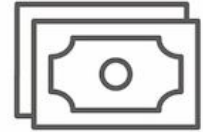


Present SmithRx member ID card at the pharmacy.



Assist\* processes the claim & applies discount cards.

\*Applies to generic drugs only.

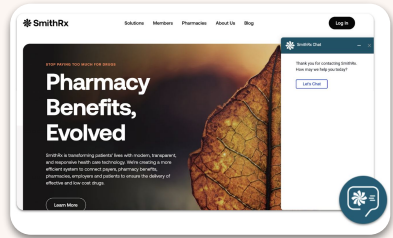


Member receives the lowest cash price.



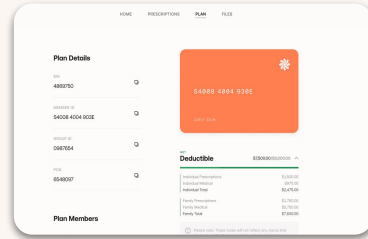
# SmithRx Member Services

We make it easy and convenient for you to access your medications and Rx benefits.



## Live Chat

Just click the chat icon on the bottom-right of the web page to start.



## Member Portal

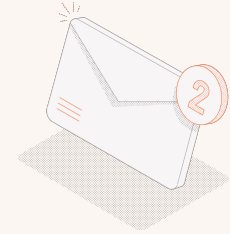
Create an account on our Member Portal at [smithrx.com/portal](https://smithrx.com/portal). Access answers to FAQs.



## Phone

**(844) 454-5201**

Member Specialists are available:  
8 am-8 pm ET (Monday - Friday)  
11 am-4 pm ET (Saturday)



## Email

Email: [help@smithrx.com](mailto:help@smithrx.com)





# Frequently Asked Questions

---

What if I have Connect 360 savings programs related questions?

What if a drug has a prior authorization (PA) requirement?

What if I want to check the price of their medication at various pharmacies?

What if a member receives an email, call, or text from SmithRx?

What if a member's drug is considered specialty?

What if a member wants to use mail order?

**You can find answers to other FAQs in the Member Portal chat.**



# Thank you!

Thank you for being a valued member of our plan.



# Connect 360: Opportunities for Rx Savings

## What are the Connect 360 Programs?

**Access:** Capture manufacturer coupon savings on traditional and specialty medications. Members have a low or \$0 copay on prescriptions while also helping employers save on pharmacy benefit costs.

**Access Plus:** Leverages advocacy foundations and grant programs to reduce cost when a high-cost specialty medication is not covered under the pharmacy benefit. We assist members in navigating and applying to these different programs.

**Assist:** No more pre-shopping for the best price or printing coupons! Your member ID has all the information that your pharmacy needs to find the best deals for you at the point of sale.

**Autoimmune:** (Mark Cuban Cost Plus Drugs)

Yusimry, a biosimilar for Humira, is now available to SmithRx members at Mark Cuban Cost Plus Drugs. Yusimry offers a more affordable option for members with autoimmune diseases.

**Diabetes Low-Cost Insulin:** The lowest-cost insulin products on the market; typically a generic or biosimilar insulin, offering upfront savings to the health plan instead of having to wait for rebates.

**Diabetes Non-Insulin (DNI):** Eli Lilly and Company's low-cost insulin biosimilar products (and more), are now preferred on the SmithRx formularies.

**International Sourcing:** SmithRx offers the option to connect members with an independent international sourcing vendor to obtain select drugs at a lower cost (if requested by the plan).

**Mark Cuban Cost Plus Drugs:** Mark Cuban Cost Plus Drugs is building an innovative pharmacy model that delivers medications at cost, plus a straightforward 15% markup, along with a \$3 dispensing fee and shipping. Mark Cuban Cost Plus Drugs carries over 1,000 medications and is continuing to expand their drug list weekly.

**Multiple Sclerosis (MS)** (at Mark Cuban Cost Plus Drugs) The lowest-cost Multiple Sclerosis products on the market through Cost Plus Drugs. Generics offer substantial upfront savings.



# FAQ

Get answers to frequently asked questions in the Member Portal

[smithrx.com/portal](https://smithrx.com/portal)