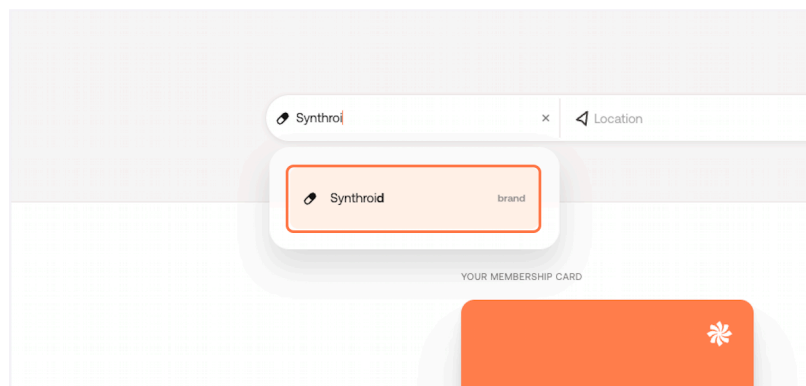


# Find My Meds Member Guide

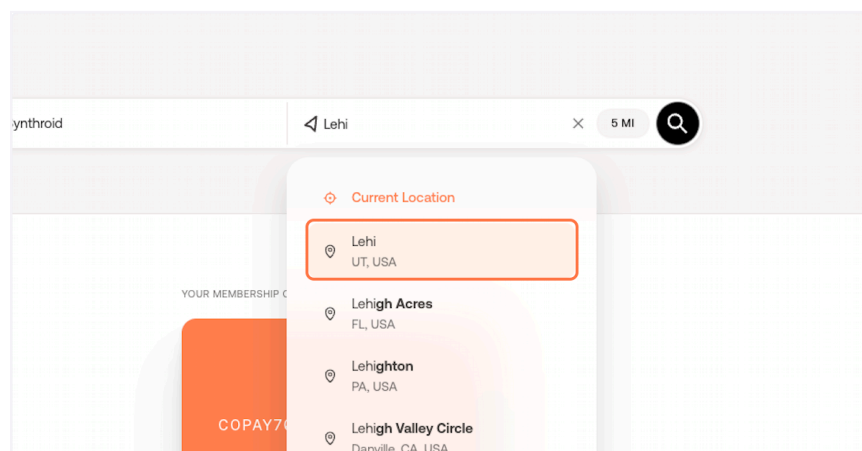
Use the Find My Meds tool in the Member Portal to search for the pharmacy near you with the best price for your medication. To access the Member Portal, navigate to [member.mysmithrx.com](https://member.mysmithrx.com) and Create An Account using the information on your member ID.

## To use Find My Meds:

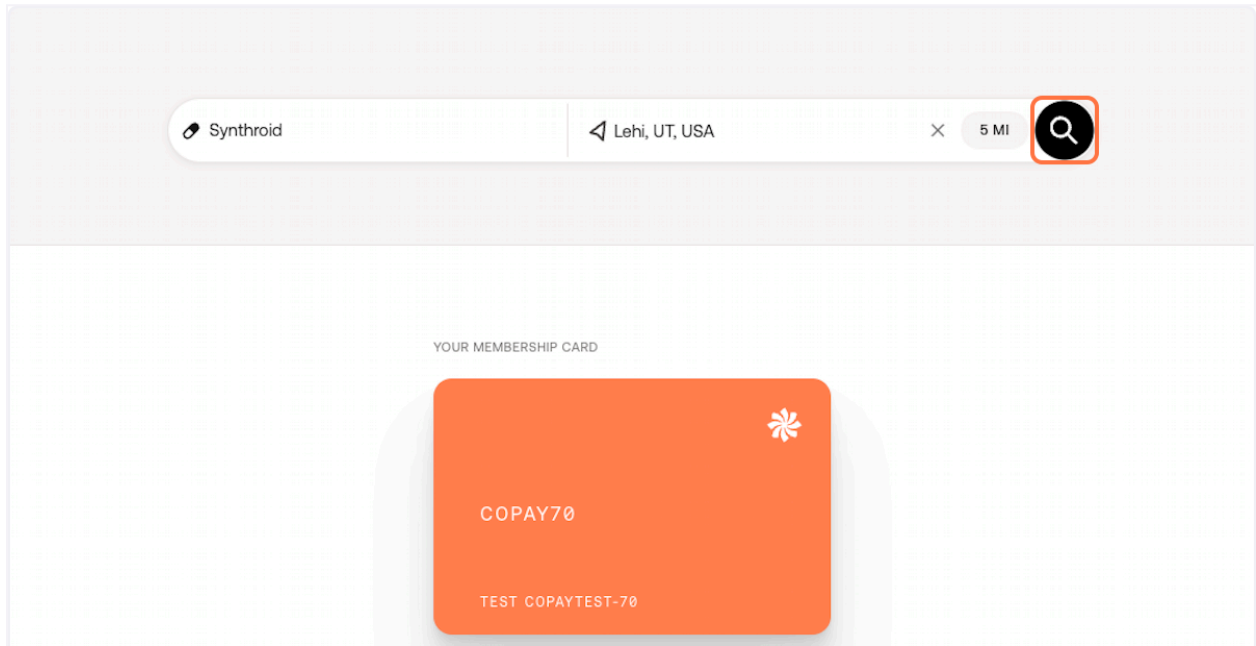
1. Begin typing the name of the medication you want to search for and select the relevant search result.



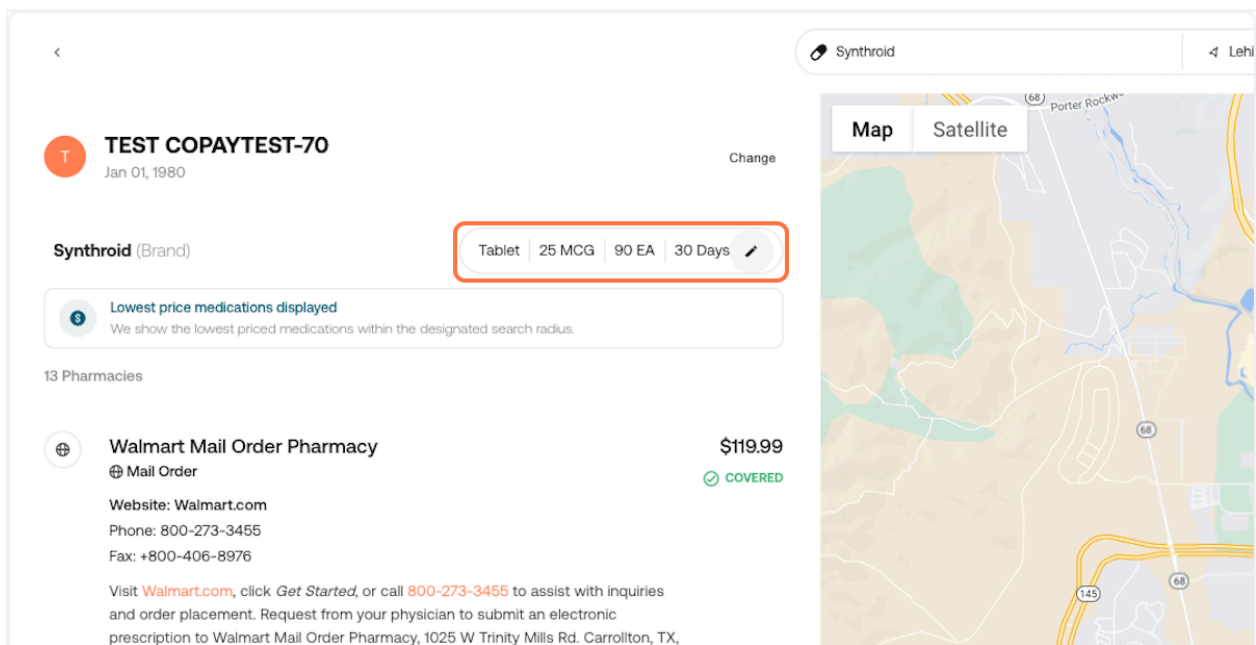
2. Type the location you want to search or select Current Location.



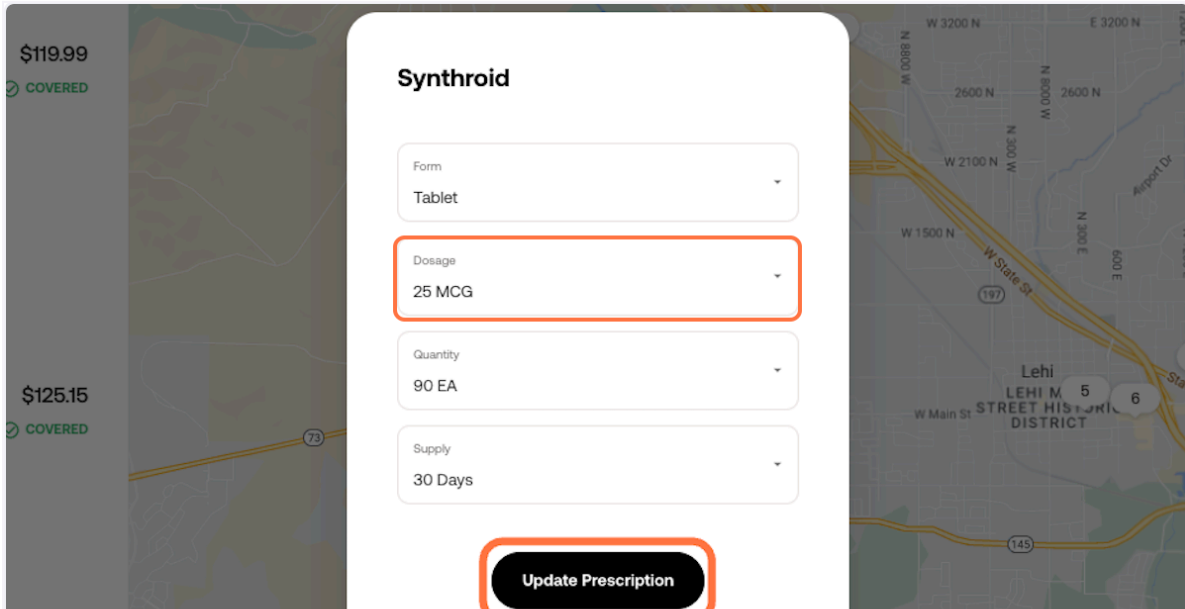
3. Click on the search icon.



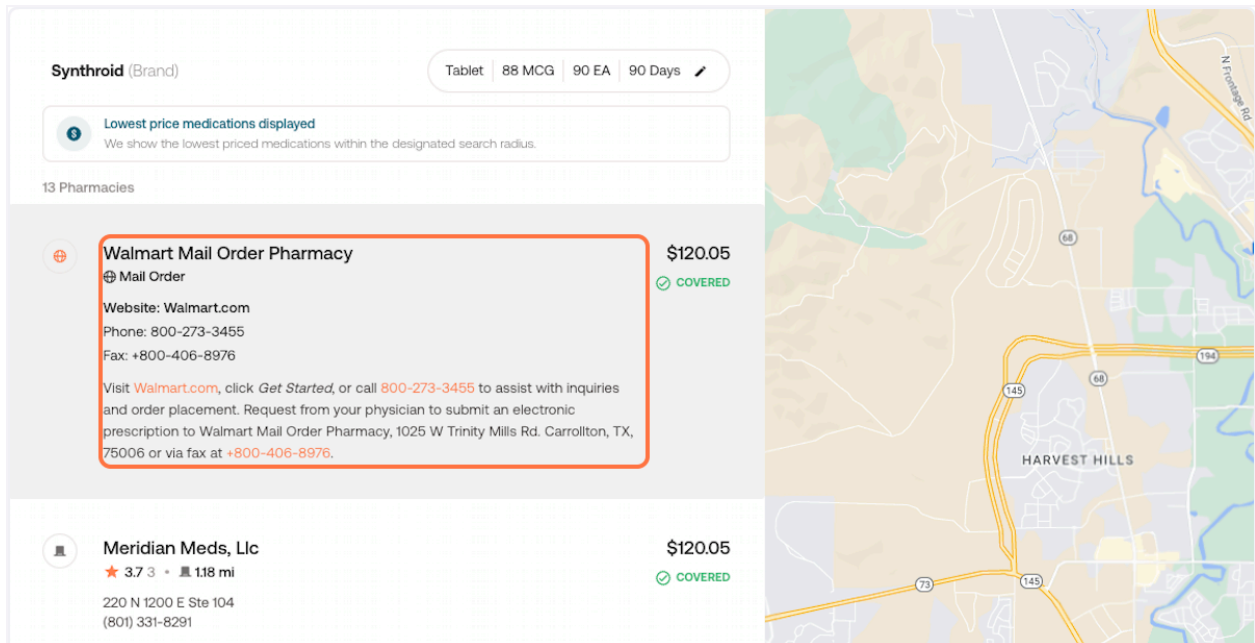
4. To edit the form factor, dosing, quantity or supply click on edit pencil. Note: Enter your exact formulation, dosage, quantity, and supply for the most accurate results and coverage information.



5. [OPTIONAL] Edit your search parameters and click Update Prescription.

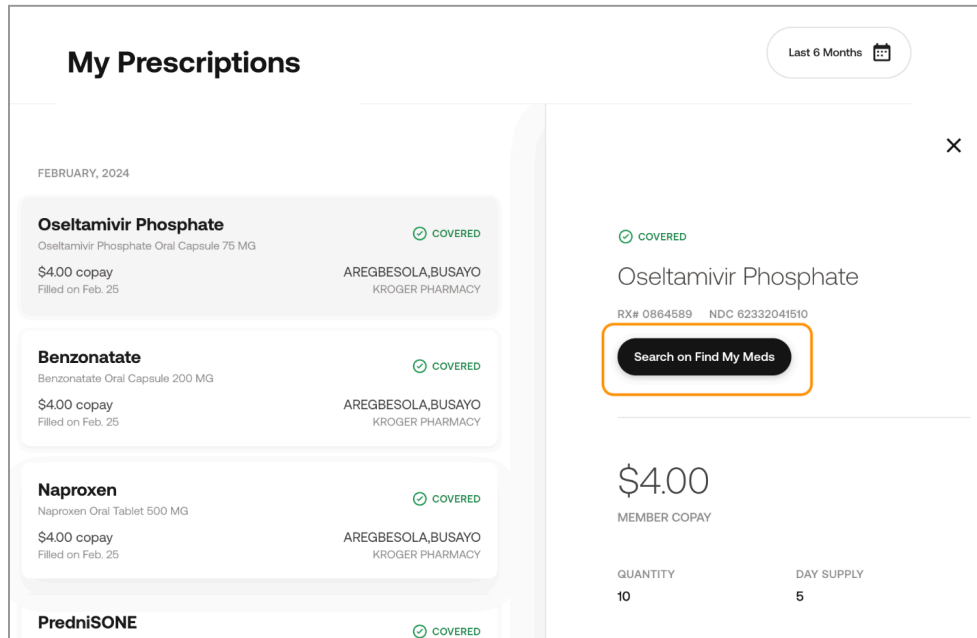


6. Review the results and choose the pharmacy that works best for you. The amount shown is the price you will be charged with your plan benefits applied.



**Tip:** Want to easily search for your existing, specific medication and dosage?

While you're viewing your Prescriptions (under the Prescriptions tab), you also have the option to directly search for that specific medication and dosage. Just click the "Search on Find My Meds" button.



## Member Support

If you have an issue and need to contact us, you can connect with a Member Specialist.

### Contact

**Chat** at [www.SmithRx.com](http://www.SmithRx.com) or in the portal

Phone: 844.454.5201

Email: [help@smithrx.com](mailto:help@smithrx.com)

### Hours

8 am-8 pm ET (Monday - Friday)

11 am-4 pm ET (Saturday)